

DEPARTMENT OF JUSTICE

eForm 4473

User Installation Guide

Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives



Information Services Division

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eForm 4473 User Installation Guide

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1 Installing eForm 4473

1.1 Online Installation

Open an Internet browser and navigate to the following URL: www.atf.gov/applications/e4473. You will see a page like the one shown in Figure 1.



Figure 1: eForm 4473 Home Page

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From the *eForm 4473 Home Page*, you can access the download page to download the application ZIP Codes, Country Codes, User's Manual, and Quick Reference Guides; get answers to frequently asked questions (FAQs), or go to the support page to email your eForm 4473 questions.

To install the application and supporting software select the *Download* link. This will display the *eForm 4473 Download Page* shown in **Error! Reference source not found.**

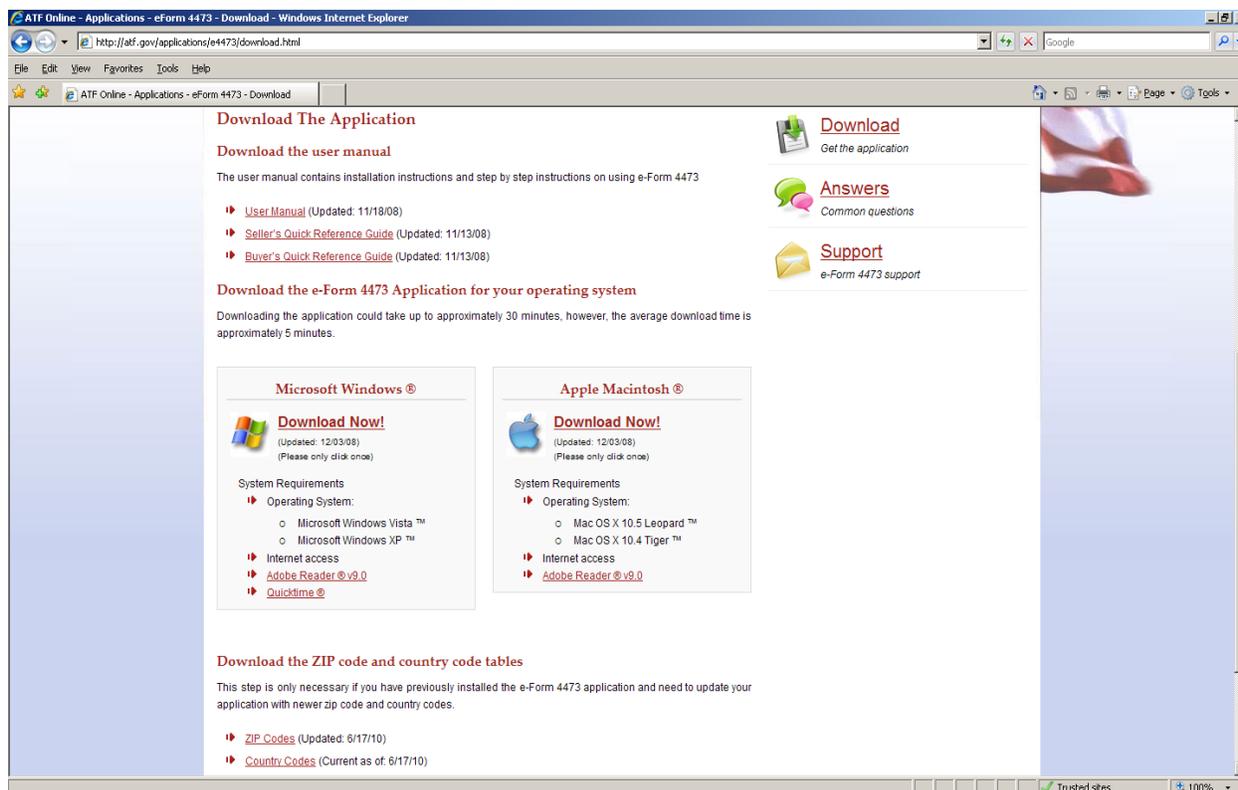


Figure 2: eForm 4473 Download Page

1.1.1 Installing in Microsoft Windows

Supporting Software

Adobe Reader version is required to run the eForm 4473 application on Windows. If the computer running the eForm 4473 application does not have Adobe Reader installed, the software can be installed, at no cost, from its respective Web site by clicking the *Adobe Reader* link on the *eForm 4473 Download Page*. This will direct you a new window to the respective commercial site. The following message will display when you click on the *Adobe Reader* link:

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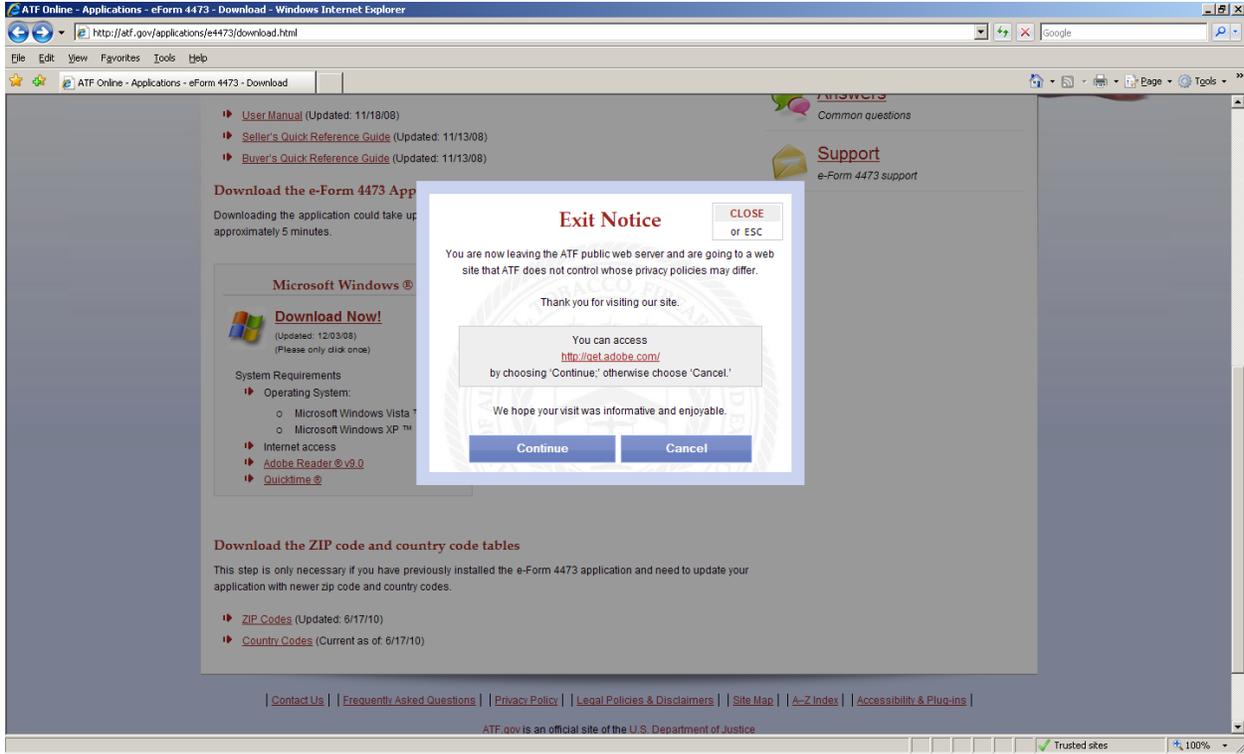


Figure 3: Exit Notice Warning

Follow the installation instructions as provided.

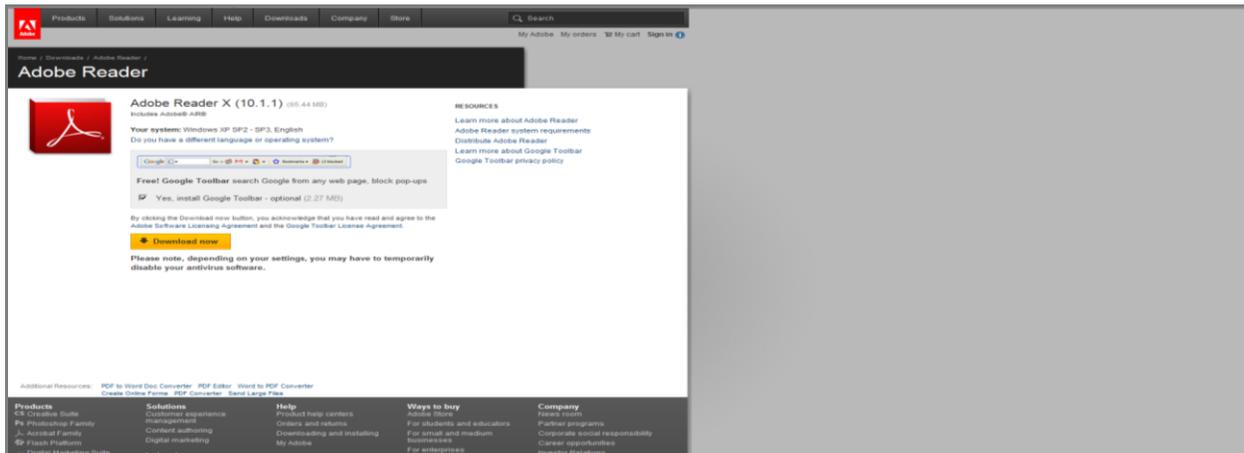


Figure 4: Adobe Reader 9.0 for Windows

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Once you have downloaded Adobe Reader, close the window and go back to the *eForm 4473 Download Page* as seen in *Figure 2*.

To install eForm 4473 application, click on the *Download Now* link for Windows displayed in *Figure 2*. The *File Download Security Warning* dialog box will display. Click the *Run* button to start the install process.



Figure 5: The File Download Security Warning Dialog Box

This dialog box will automatically close and download progress dialog box is displayed.

Note: The application download process could take up to 30 minutes to complete depending on the connection.

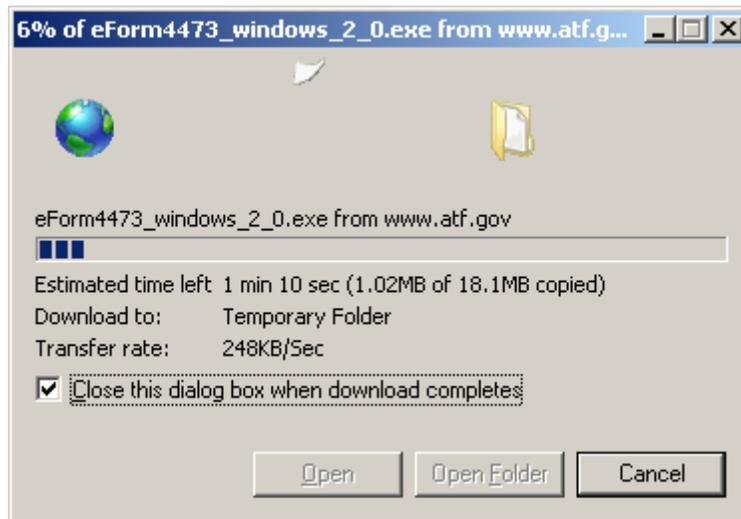


Figure 6: Download Progress Dialog Box

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This dialog box automatically closes and an *Internet Explorer Security Warning* dialog box is displayed indicating that no digital signature is included with the application download. This is an approved ATF application and can be run without security implications. Click the *Run* button to proceed.



Figure 7: Internet Explorer Security Warning Dialog Box

This dialog box is automatically closed and an install progress dialog box is displayed.

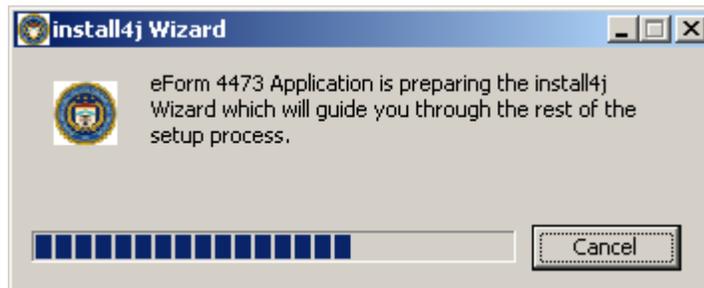


Figure 8: install4j Wizard Dialog Box

The *eForm Application Setup Wizard* will display. Click *Next* to continue with the installation.



Figure 9: eForm 4473 Application Setup Wizard Dialog Box

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Proceed through the next three screens per the instructions provided in the Setup Wizard.

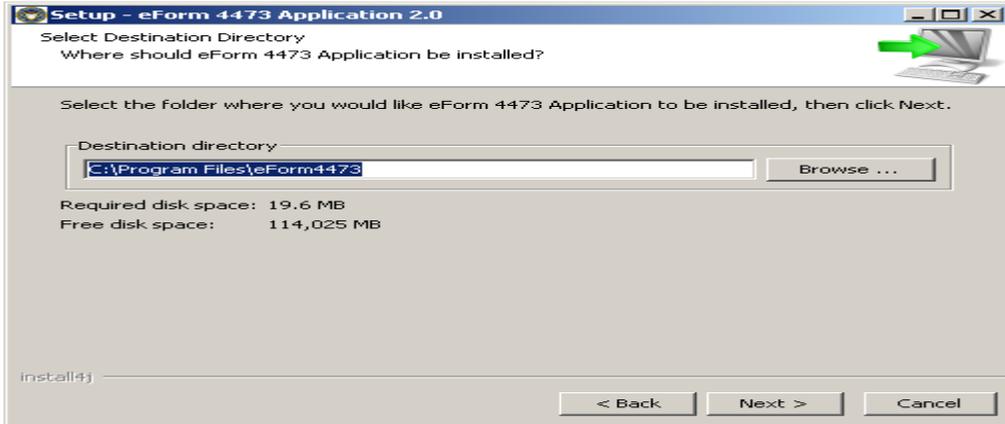


Figure 10: eForm 4473 Application Setup Wizard Dialog Box

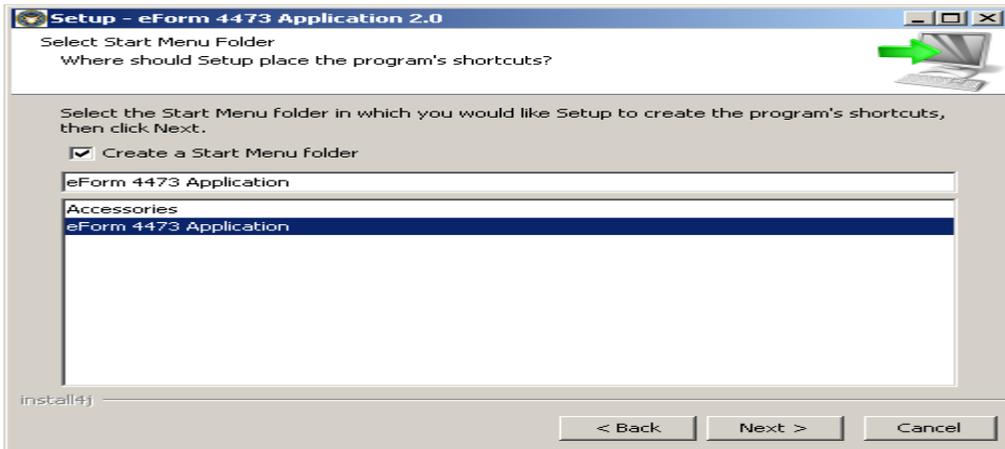


Figure 11: Select Start Menu Folder Dialog Box

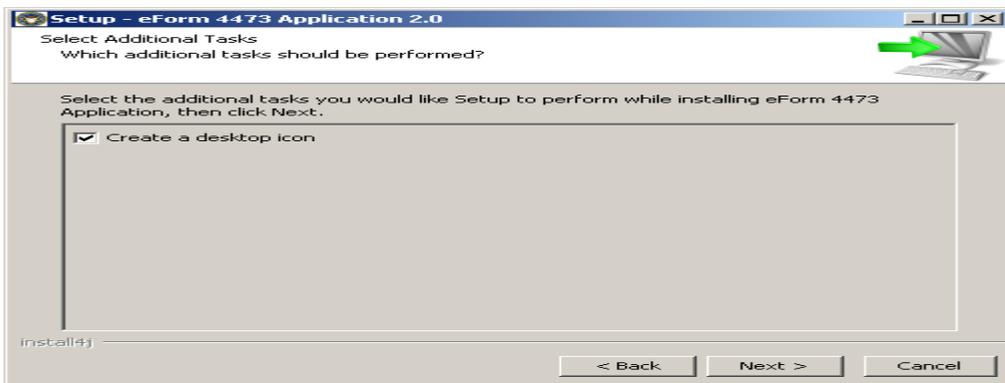


Figure 12: Select Additional Task Dialog Box

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Once you click *Next* in Figure 12, the application will finalize the installation. A dialog box will appear briefly and then automatically close.

The last screen for the Setup Wizard for Installing in Windows will appear as seen below in Figure 13. Click *Finish*.

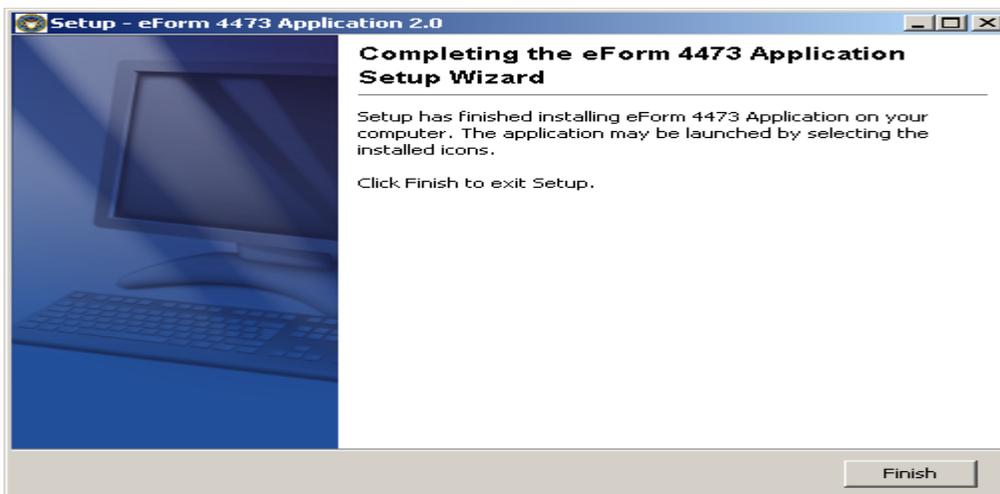


Figure 13: eForm 4473 Setup Wizard for Windows Final Screen

Installation is now complete and the following eForm 4473 Application icon  is installed on the computer desktop. Double clicking on this icon will launch the eForm 4473 application.

1.1.2 Installing on Apple McIntosh

From the *eForm 4473 Home Page*, select the *Download* link. This will display the *eForm 4473 Download Page* shown in *Figure 2*. Click on the *Download Now* link for Apple McIntosh (Mac).

The file automatically downloads to your default download folder specified in your browser configuration.

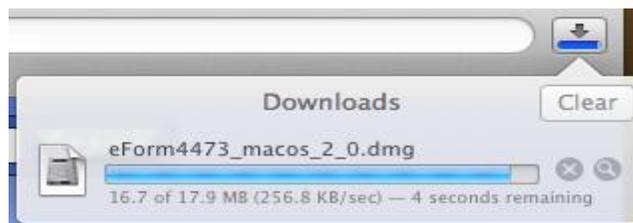


Figure 14: Mac File Download Dialog Box

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Browse to your default download folder as it was specified and identify the *eForm 4473_macos_2.0.dmg* file and launch it from that location by clicking the *eForm 4473 Application Installer* icon in Figure 15 below.

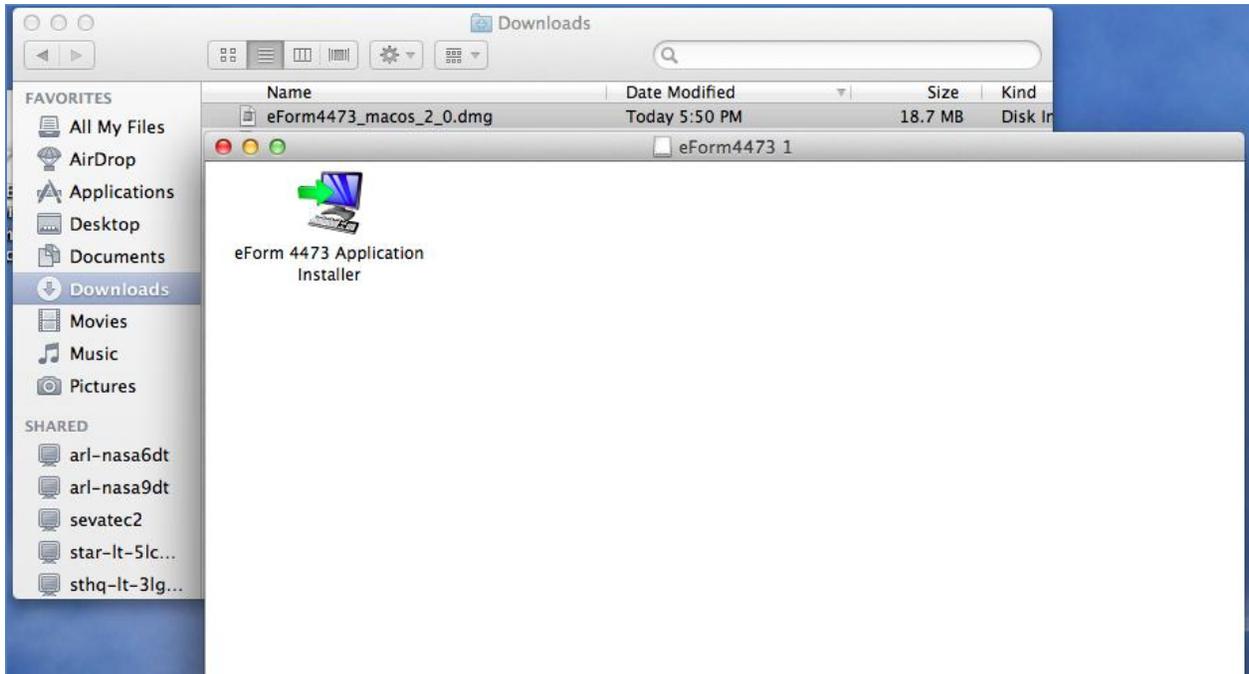


Figure 15: eForm Application Installer Icon for Mac

Click *Open* in Figure 16.



Figure 16: eForm 4473 Application Installer for Mac

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The eForm 4473 Application Setup Wizard will open. Proceed through the next three screens per the instructions provided in the Setup Wizard.

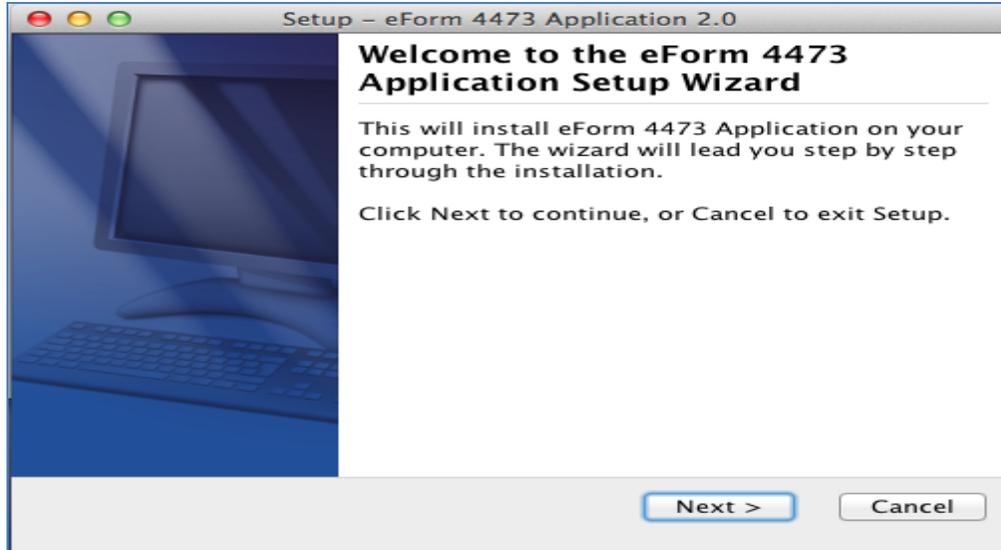


Figure 17: eForm 4473 Application Wizard for Mac

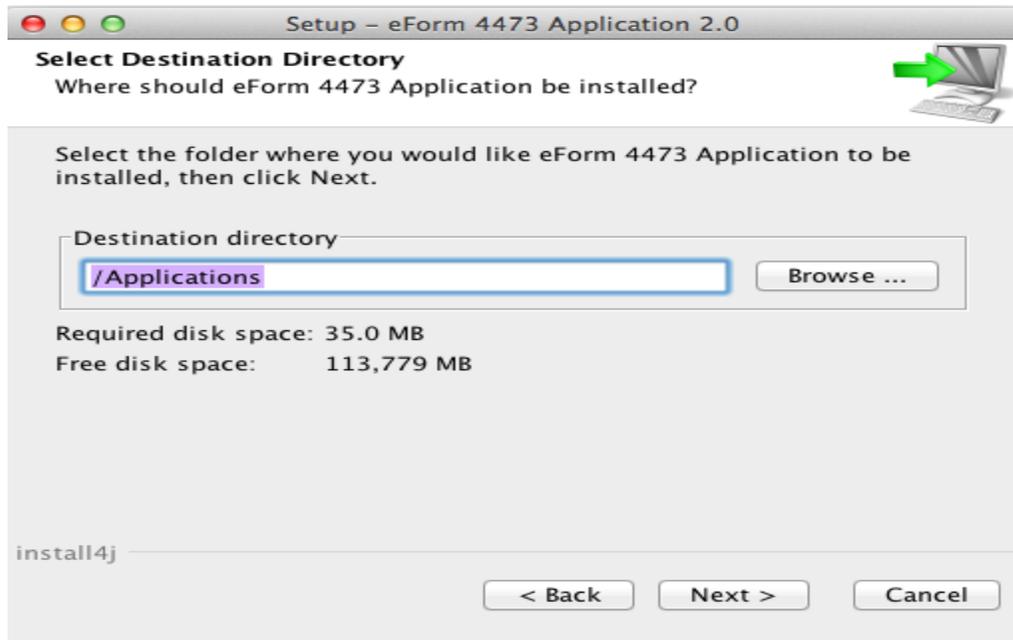


Figure 18: Select Destination Directory for Mac Dialog Box

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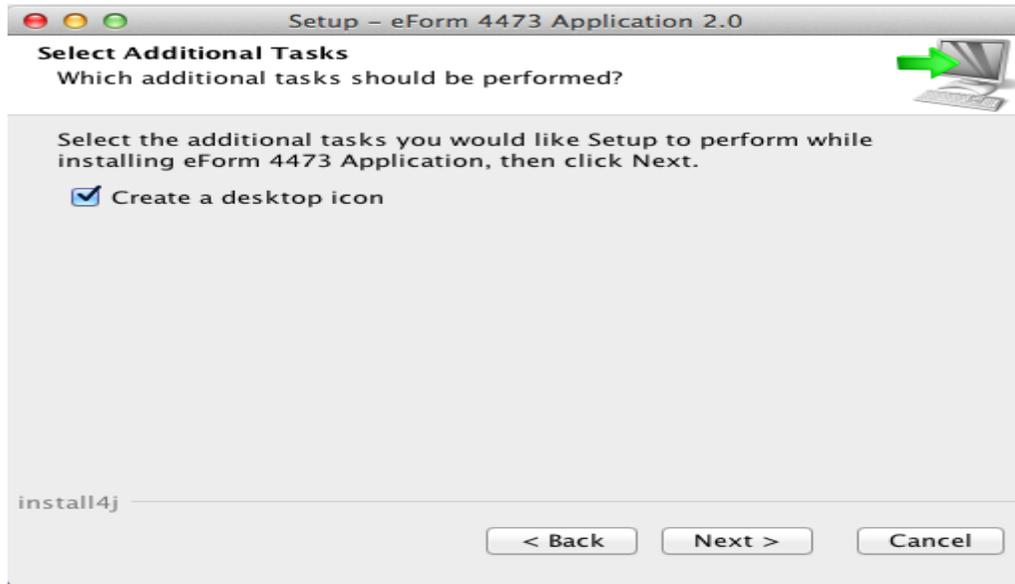


Figure 19: Select Additional Tasks for Mac Dialog Box

Once you click *Next* in Figure 19, the application will finalize the installation. The last screen for the Setup Wizard for Installing in Mac will appear as seen below in Figure 20. Click *Finish*.

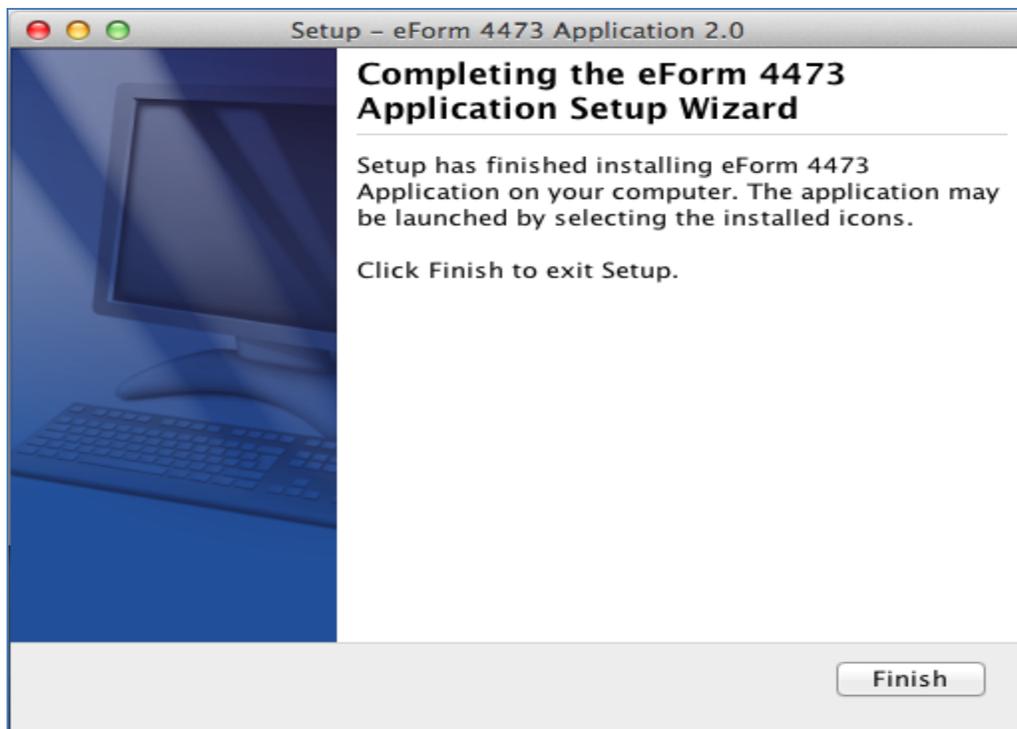


Figure 20: eForm 4473 Setup Wizard for Mac Final Screen

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Installation is now complete and the following eForm 4473 Application icon  is installed on the computer desktop. Double clicking on this icon will launch the eForm 4473 application.