

Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF)  
**FEDERAL FIREARMS LICENSING CENTER (FFLC)**

FFLC is a Branch within Firearms & Explosives Services Division (FESD)

FFLC responsible for issuance of FFLs and the AFMER Program

244 Needy Road  
 Martinsburg, WV 25405

<b>Customer Service Call Center for FESD</b> (Call Center handles multiple Branches/Divisions)	<b>Phone:</b> 866-662-2750
	<b>Fax:</b> 866-257-2749

**Use this phone number for the following as it relates to FFLC:**

- General Questions regarding the status of your license and whether a renewal app was received. (**Note:** If you have not timely renewed, you must reapply for a new license - contact your state examiner if you need further assistance – state examiner phone numbers listed on next page.)
- Assistance with LOAs (**Note:** LOAs can only be issued once a timely renewal has been received)
- Assistance with Duplicate Renewals (**Note: Renewals are not available online and are sent by FFLC 90 days prior to expiration. Check for receipt with all RPs or those with access to mail prior to call. Do not contact regarding a duplicate renewal prior to 60 days before expiration.**)
- General questions regarding completion of AFMER Form (AFMER Form completion required annually for Manufacturers Type 07 & Type 10 only)

<b>FFLC Customer Service Email</b> (FFLs & AFMER)	<a href="mailto:FFLC@atf.gov">FFLC@atf.gov</a>
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**Use this email for the following:**

- Questions/comments as they relate to your FFL. **Do not** direct **NFA\*** related questions to this email.  
 \*NFA Contact list - Go to <https://www.atf.gov/firearms/national-firearms-act-division>
- Detailed questions regarding AFMER Form and Submission. See below on how to register for eForms so that you may electronically submit annual AFMER Forms.

<b>E-Form System</b> (Registration Process or Functionality)	<a href="mailto:eForms.Admin@atf.gov">eForms.Admin@atf.gov</a>
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**Use this email only for:**

- Questions regarding functionality of eForms or questions regarding registration process. The answers to many of your questions can be found in the following links.

Link - eForms **Registration process:** [2023.09.25 eforms registration instructions 508.pdf \(atf.gov\)](#)

Link - Basic eForms info: [Applications - eForms | Bureau of Alcohol, Tobacco, Firearms and Explosives \(atf.gov\)](#)

<b>Corporate Account</b> (FFL holders who have established corporate status w/FFLC)	<a href="mailto:FFLCCorp@atf.gov">FFLCCorp@atf.gov</a>
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<b>FFL EzCheck Hotline</b> (verifying status of FFLs)	<b>877-560-2435 or 304-616-4680</b>
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**Use this phone number for the following:**

- Verify status of FFLs after checking FFL eZCheck: [FFLeZCheck - Federal Firearms License Search \(atf.gov\)](#)  
**Note:** Type 03s & Type 06s are not populated in FFL eZCheck; call for verbal confirmation.
- Contact this number for verification Monday through Friday during normal daytime business hours (EST). This line is currently covered by one person; when they are unavailable/out of the office, you will be unable to leave a message and directed to call the Customer Service Call Center number above, which may have extended wait times. Both of these lines are not answered on evenings, weekends, or government holidays.

**See information for individual state FFLC examiners below.**

## FFLC State Examiner Contact Info

For changes to your FFL, to include the removal or addition of Responsible Persons (RPs), contact your FFLC state examiner at the numbers listed below.

STATE	PHONE NUMBER
Alabama	304-616-4621
Alaska	304-616-4624
American Samoa	304-616-4624
Arizona	304-616-4627
Arkansas	304-616-4627
California 9-33	304-616-4608
California 9-68	304-616-4608
California 9-77	304-616-4608
California 9-94	304-616-4631
California 9-95	304-616-4631
Colorado	304-616-4606
Connecticut	304-616-4612
Delaware	304-616-4638
District of Columbia	304-616-4632
Florida	304-616-4615
Georgia	304-616-4609
Guam	304-616-4624
Hawaii	304-616-4624
Idaho	304-616-4604
Illinois	304-616-4614
Indiana	304-616-4632
Iowa	304-616-4614
Kansas	304-616-4630
Kentucky	304-616-4630
Louisiana	304-616-4621
Maine	304-616-4607
Maryland	304-616-4638
Massachusetts	304-616-4607
Michigan	304-616-4604
Minnesota	304-616-4631
Mississippi	304-616-4613
Missouri	304-616-4606
Montana	304-616-4605
Nebraska	304-616-4604
Nevada	304-616-4605
New Hampshire	304-616-4607
New Jersey	304-616-4638
New Mexico	304-616-4605
New York	304-616-4638

<b>STATE</b>	<b>PHONE NUMBER</b>
North Carolina	304-616-4667
North Dakota	304-616-4631
Northern Mariana Islands	304-616-4624
Ohio	304-616-4612
Oklahoma	304-616-4644
Oregon	304-616-4624
Pennsylvania	304-616-4613
Puerto Rico	304-616-4615
Rhode Island	304-616-4612
South Carolina	304-616-4667
South Dakota	304-616-4631
Tennessee	304-616-4621
Texas 5-74	304-616-4644
Texas 5-75	304-616-4628
Texas 5-76	304-616-4628
Utah	304-616-4605
Vermont	304-616-4607
Virgin Islands	304-616-4615
Virginia	304-616-4632
Washington	304-616-4624
West Virginia	304-616-4627
Wisconsin	304-616-4630
Wyoming	304-616-4605