



# FEDERAL FIREARMS LICENSING CENTER

244 Needy Road  
Martinsburg, WV 25405  
1-866-662-2750 (phone)  
1-866-257-2749 (fax)  
Effective December 16, 2012



## STAFF

Tracey Robertson, Chief, 304-616-4647  
Lori Downes, Industry Operations Specialist-Adverse Actions, 304-616-4635  
Teresa Bivens, Industry Operations Specialist-Operations, 304-616-4638  
Robert Walters, Management Analyst, 304-616-4634  
Jodie Trovinger, Administrative Management Specialist, 304-616-4673  
Lee Thames, Operations Specialist, 304-616-4650

Marla Mason (Supervisor) 304-616-4637	Tina Anderson (Supervisor) 304-616-4617
Shawn Cook - Examiner 304-616-4619	Yvette Bohrer - Examiner 304-616-4624
1-54 District of Columbia ( <i>Washington FD</i> )	9-33 California ( <i>Los Angeles FD</i> )
1-54 Virginia ( <i>Washington FD</i> )	9-68 California ( <i>San Francisco FD</i> )
9-82 Idaho ( <i>Seattle FD</i> )	9-77 California ( <i>San Francisco FD</i> )
9-92 Alaska ( <i>Seattle FD</i> )	Brittany Brown - Examiner 304-616-4630
Stephanie Custer - Examiner 304-616-4604	3-39 Wisconsin ( <i>St. Paul FD</i> )
8-23, 25 Pennsylvania ( <i>Philadelphia FD</i> )	4-55 West Virginia ( <i>Louisville FD</i> )
9-88 Nevada ( <i>San Francisco FD</i> )	5-48 Kansas ( <i>Kansas City FD</i> )
Debra Gillum - Examiner 304-616-4605	Sarah Fravel - Examiner 304-616-4629
6-01 Maine ( <i>Boston FD</i> )	1-58 Georgia ( <i>Atlanta FD</i> )
6-02 New Hampshire ( <i>Boston FD</i> )	5-85 New Mexico ( <i>Phoenix FD</i> )
6-03 Vermont ( <i>Boston FD</i> )	<a href="#">Corporate Accounts-See Web Page</a>
6-05 Rhode Island ( <i>Boston FD</i> )	Claudia Fuller - Examiner 304-616-4613
6-06 Connecticut ( <i>Boston FD</i> )	1-56 North Carolina ( <i>Charlotte FD</i> )
9-81 Montana ( <i>Denver FD</i> )	1-57 South Carolina ( <i>Charlotte FD</i> )
Catherine Henkelman - Examiner 304-616-4611	Jessica Hayes - Examiner 304-616-4607
5-84 Colorado ( <i>Denver FD</i> )	9-91 Washington ( <i>Seattle FD</i> )
6-11, 13, 14, 16 New York ( <i>New York FD</i> )	9-93 Oregon ( <i>Seattle FD</i> )
Latyce Jones - Examiner 304-616-4622	9-94 California ( <i>Los Angeles FD</i> )
5-43 Missouri ( <i>Kansas City FD</i> )	9-95 California ( <i>Los Angeles FD</i> )
8-22 New Jersey ( <i>Newark FD</i> )	9-98 American Samoa/Guam/Mariana Islands ( <i>Seattle FD</i> )
Joyce Leonard - Examiner 304-616-4618	9-99 Hawaii ( <i>Seattle FD</i> )
3-36, 37 Illinois ( <i>Chicago FD</i> )	Clara James - Examiner 304-616-4609
5-42 Iowa ( <i>Kansas City FD</i> )	1-59 Florida ( <i>Miami/Tampa FD</i> )
Blessing Midthune - Examiner 304-616-4644	1-66 Puerto Rico/US Virgin Islands ( <i>Miami FD</i> )
5-73 Oklahoma ( <i>Dallas FD</i> )	Pauline Johnson - Examiner 304-616-4621
3-41 Minnesota ( <i>St. Paul FD</i> )	1-62 Tennessee ( <i>Nashville FD</i> )
3-45 North Dakota ( <i>St. Paul FD</i> )	1-63 Alabama ( <i>Nashville FD</i> )
3-46 South Dakota ( <i>St. Paul FD</i> )	5-47 Nebraska ( <i>Kansas City FD</i> )
Reese Powell - Examiner 304-616-4606	Amy Kelbaugh - Examiner 304-616-4631
5-74 Texas ( <i>Houston FD</i> )	1-64 Mississippi ( <i>New Orleans FD</i> )
6-04 Massachusetts ( <i>Boston FD</i> )	5-83 Wyoming ( <i>Denver FD</i> )
Kimberly Rowland - Examiner 304-616-4642	8-51 Delaware ( <i>Baltimore FD</i> )
4-31, 34 Ohio ( <i>Columbus FD</i> )	8-52 Maryland ( <i>Baltimore FD</i> )
4-35 Indiana ( <i>Columbus FD</i> )	9-87 Utah ( <i>Denver FD</i> )
Marsha Wadsworth - Examiner 304-616-4616	Theresa Penwell - Examiner 304-616-4628
<a href="#">Corporate Accounts-See Web Page</a>	5-71 Arkansas ( <i>New Orleans FD</i> )
Diane Wood - Examiner 304-616-4603	5-76 Texas ( <i>Houston FD</i> )
4-38 Michigan ( <i>Detroit FD</i> )	9-86 Arizona ( <i>Phoenix FD</i> )
5-72 Louisiana ( <i>New Orleans FD</i> )	Michelle Shepard - Examiner 304-616-4625
	4-61 Kentucky ( <i>Louisville FD</i> )
	5-75 Texas ( <i>Dallas FD</i> )

### Rolling Bay, LLC Contractors - Data Entry

China Watkins, Project Manager  
Lorraine Reynolds, Supervisor  
Stephanie Dziurzynski  
Elicia Elkins  
Joe Green  
Laura Harker  
Jesse Huff  
Consuelo Shanton

### Rolling Bay, LLC Contractors - Customer Service

Tracy Campbell, Project Manager  
Lora Evans  
Marissa Follin  
Sergio Menendez