



Department of Justice
Bureau of Alcohol, Tobacco, Firearms, and Explosives
FEDERAL FIREARMS LICENSING CENTER (FFLC)



FFLC is a Branch within the Firearms & Explosives Services Division (FESD)
 FFLC is responsible for issuance of FFLs and the AFMER Program

244 Needy Road
Martinsburg, WV 25405

Customer Service Call Center for FESD:	Phone: 866-662-2750
(Call center handles multiple Branches/Divisions)	Fax: 866-257-2749

Use this phone number for the following as it relates to FFLC:

- General questions regarding the status of your license and whether a renewal application was received.
 (**Note:** If you have not renewed timely, you must reapply for a new license. Contact your state specialist at the number listed on the next page for further assistance.)
- Assistance with LOAs (Note: An LOA can only be issued once a timely renewal has been received)
- Assistance with Duplicate Renewals (**Note:** Renewals are **not** available online. They are sent by FFLC 90 days prior to the expiration of your license. Check for receipt with all RPs or those with access to mail prior to calling. **Do not** contact regarding a duplicate renewal prior to 60 days before expiration of license.)
- General questions regarding completion of AFMER Form 5300.11. (AFMER Form completion is required annually for Manufactures Type 07 and Type 10 only)

FFLC Customer Service Email (FFLs and AFMER):	FFLC@atf.gov
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Use this email for the following:

- Questions/comments as they relate to your FFL. **Do not** direct NFA related questions to this email. Please go to [NFA Contact List](#)
- Detailed questions regarding AFMER Form and submission. See below on how to register for eForms so that you may electronically submit an annual AFMER Form.

eForms System (Registration Process or Functionality):	eForms.Admin@atf.gov
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Use this email for the following:

- Questions regarding functionality of eForms or questions regarding registration process.
- eForms Registration process: [eForms Registration Instructions](#)
- Basic eForms information: [ATF eForms](#)

Corporate Accounts:	FFLCCorp@atf.gov
FFL eZCheck Hotline (verifying status of FFLs)	877-560-2435 or 304-616-4680

Use this phone number for the following:

- Verify status of FFLs after checking [FFL eZCheck](#).
 Note: Type 03s and Type 06s are not populated in FFL eZCheck; call for verbal confirmation.
- Contact this number for verification Monday through Friday during normal daytime business hours (EST). This line is currently covered by one person; when they are unavailable/out of the office, you will be unable to leave a message and will be directed to call the Customer Service Call Center number above, which may have extended wait times. Neither of these lines are answered on evenings, weekends, or government holidays.

See information for individual state FFLC specialists below.

FFLC State Specialist Contact Information

For changes to your FFL, to include addition or removal of Responsible Persons (RPs), contact your FFLC state specialist at the number listed below.

State	Phone Number
Alabama	304-616-4621
Alaska	304-616-4624
American Samoa	304-616-4624
Arizona	304-616-4614
Arkansas	304-616-4609
California 9-33	304-616-4631
California 9-68	304-616-4608
California 9-77	304-616-4608
California 9-94	304-616-4631
California 9-95	304-616-4608
Colorado	304-616-4606
Connecticut	304-616-4612
Delaware	304-616-4638
District of Columbia	304-616-4632
Florida	304-616-4615
Georgia	304-616-4609
Guam	304-616-4624
Hawaii	304-616-4624
Idaho	304-616-4604
Illinois	304-616-4614
Indiana	304-616-4632
Iowa	304-616-4638
Kansas	304-616-4630
Kentucky	304-616-4630
Louisiana	304-616-4621
Maine	304-616-4607
Maryland	304-616-4638
Massachusetts	304-616-4607
Michigan	304-616-4604
Minnesota	304-616-4631
Mississippi	304-616-4613
Missouri	304-616-4606
Montana	304-616-4605
Nebraska	304-616-4606

State	Phone Number
Nevada	304-616-4605
New Hampshire	304-616-4607
New Jersey	304-616-4638
New Mexico	304-616-4605
New York	304-616-4638
North Carolina	304-616-4667
North Dakota	304-616-4604
Northern Mariana Islands	304-616-4624
Ohio	304-616-4612
Oklahoma	304-616-4644
Oregon	304-616-4624
Pennsylvania	304-616-4613
Puerto Rico	304-616-4615
Rhode Island	304-616-4612
South Carolina	304-616-4667
South Dakota	304-616-4604
Tennessee	304-616-4621
Texas 5-74	304-616-4644
Texas 5-75	304-616-4628
Texas 5-76	304-616-4628
Utah	304-616-4605
Vermont	304-616-4607
Virgin Islands	304-616-4615
Virginia	304-616-4632
Washington	304-616-4624
West Virginia	304-616-4609
Wisconsin	304-616-4630
Wyoming	304-616-4605